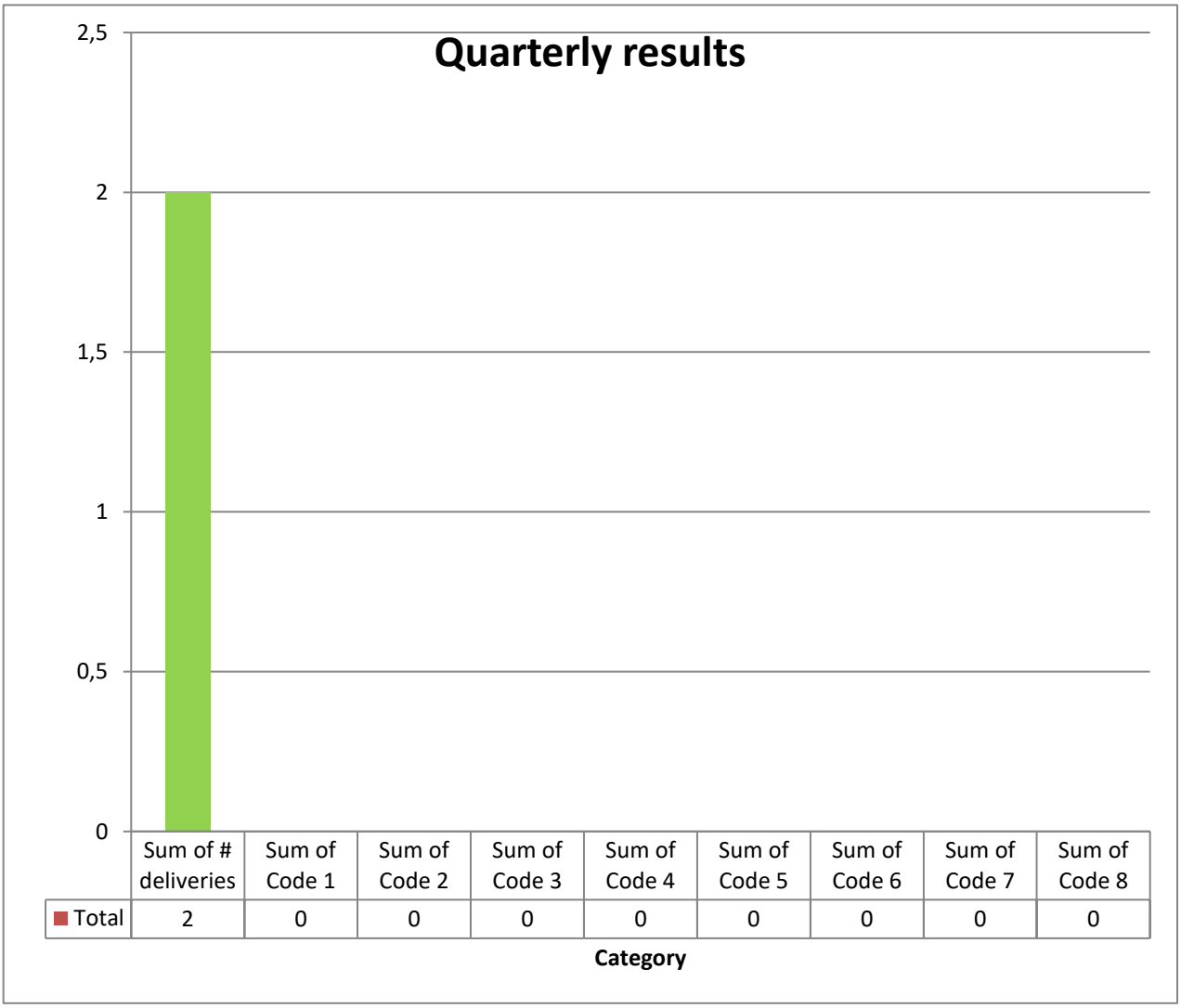
# Supplier quality

## Incoming inspection detailed report

| | |
|---|---|
| Supplier: | Torrey Hills |
| Period: | Q2 |
| Year: | 2018 |




| Code: | Non conformance explanation: |
|---|---|
| 1 | Wrong product supplied or product does not meet specification |
| 2 | Wrong quantity supplied according to purchase order |
| 3 | Minor damages to package or supplied products |
| 4 | Major damages to package or supplied products |
| 5 | Delivery note is missing |
| 6 | No reference to purchase order in supplied documents |
| 7 | Incomplete or missing certificate (COA / COC) |
| 8 | Incomplete or missing health and safety marking on supplied products |

# Supplier quality
## Quarterly performance report

| | |
|---|---|
| Supplier: | Torrey Hills |
| Period: | Q2 |
| Year: | 2018 |

**Complaints:**

☑ **Satisfactory:** No corrective actions required.

☐ **Not satisfactory:** Please find details below.

Comments:

**Supplier delivery performance (on time deliveries):**

☑ **Satisfactory:** No corrective actions required.

☐ **Not satisfactory:** Please find details below.

Comments:

**Communication:**

☑ **Satisfactory:** No corrective actions required.

☐ **Not satisfactory:** Please find details below.

Comments:

**Supplier satisfaction rating**

| Parameter | Result | Explanation |
|---|---|---|
| Complaints | 6 | 6 points = 0 complaints |
| Delivery performance | 6 | 6 points = green, 5 = yellow, < 5 = red |
| Communication | 6 | 6 points = green, 5 = yellow, < 5 = red |
| Incoming inspection | 6 | 6 points = green, 5 = yellow, < 5 = red |
| **Total score** | **24** | |